



# Community Health Partners <sup>SM</sup>

PHYSICIAN HOSPITAL ORGANIZATION

## C I N

**SPECIAL POINTS OF INTEREST:**

- CIN - An interdisciplinary structure that supports collaboration
- CIN - A collaborative, participatory partnership built on trust.
- CIN - Physicians and hospital are aligned to deliver value, quality/ outcomes.
- CIN - A high performing network, that control costs.

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**CIN**

**(Clinically Integrated Network)**

Community Health Partners announces the formation of a Clinically Integrated Network (CIN). Many networks are developing CIN's with the rapid transition to value-based payment models. NCH, NCH affiliate providers and independent physicians in Collier County may be eligible to participate in the CIN. Participation in the CIN will allow providers to negotiate collectively with payers for reimbursement terms.

Our initial framework will include the formation of several committees including; Quality/ IT, Contracting/ Financial and Credentialing. Many other activities are under way such as vetting data analytics solutions and the implementation of CommonWell, a vendor-neutral platform within many of the local EMR's that breaks down technologi-

cal and process barriers to exchange health data. FAQ documents, by-laws, and other managing materials will be forthcoming to educate and inform providers of the specifics of CIN participation.

Fundamental to the CIN is the belief that bringing employed physicians, independent physicians and hospital/ health system resources together into a more clinically and financially aligned business model. The model is patient centered and designed to deliver superior care with greater value to our community.

The CIN will require infrastructure, technologies and reporting systems beyond our current day capabilities.

However, the CIN will leverage and build upon our existing resources, along with other integration initiatives currently underway.

With the infrastructure in place, the efforts to move forward with the CIN accreditation is taking shape. This high performing network is in alignment with our mission and vision to achieving the interdependent and integral culture that will impact health care delivery over next 10-20 years. Thank you for your continued support as we approach the challenges in our quest to evolve towards improving the health of our community through patient centered superior health care.

Kathy Jardone, COO

## C o m m o n W e l l

**CommonWell Health Alliance** is a non-profit trade association focused on improving the interoperability of healthcare data. CommonWell is comprised of major HIT providers in both the acute market and the ambulatory market. Together these companies have agreed to design interoperability into their systems so that providers nationwide are able exchange data through trusted sources. CommonWell provides

certification, authentication, and auditing services to ensure the security of member information. CommonWell also manages patient access, privacy, and consent. In order for patient data to be shared, that patient must give CommonWell the authorization and consent to manage the sharing of his/her data. If you have questions regarding connecting to CommonWell contact your EMR representative.

### SmartChoice

We can help you make smarter choices towards a healthier life...

**SmartChoice** offers nutrition and wellness counseling to support individuals to prevent and manage weight, heart disease, diabetes and other health risks by focusing on lifestyle changes. SmartChoice provides guidance, encouragement, and health education in a one-on-one session, and focuses on supporting individuals to change behaviors and manage health conditions. All sessions incorporate realistic goal setting and individualized meal planning, with attention to specific health risks. SmartChoice is the next step in your path to wellness and a healthy lifestyle.

### WorkCare...We Work for You!

Our goal is to improve timeliness of care, improve employee and employer satisfaction, reduce workers' compensation cost to the employer while assisting injured workers through the path of medical treatment for their work injury...

Case Managers:

- Provide education and timely information to the injured worker and their family.
- Monitor treatment guidelines and patient progress.
- Provide frequent contact by the nurse case manager to schedule appointments for tests, therapy, follow up appointments and address any concerns regarding their physical injury.
- Provide ongoing communication with providers, employer and insurance adjuster.

[www.chealthpartners.com](http://www.chealthpartners.com)

**239-659-7700**



Eye Movement Desensitization and Reprocessing (EMDR) therapy is an integrative psychotherapy approach that has been extensively researched and proven effective for the treatment of trauma. Our team is working towards EMDR Certification. Community Health Partner's Emotional Wellness team is dedicated to providing comprehensive and cutting edge mental health and emotional wellness services to



participating members and the community as a whole. Community Health Partners realizes the gaps and wait times in finding accessible mental health and wellness services, and we aim to fill those gaps in our community by weaving a web of accessible support for employers, employees, spouses, children and the community at large.

## C H P P r o g r a m s & S e r v i c e s

### Medical Services

Personalized healthcare guidance from healthcare professionals...

The Medical Service Department of Community Health Partners is URAC Accredited in Utilization Management. Our local diverse staff of Certified Case Managers, RNs and LPNs has the ability to respond uniquely to each individual's healthcare needs, to arrange services with quality providers that are consistent with their benefit plan, and to help facilitate quality and cost effective outcomes.

### Utilization Management

A medical services solution with benefits for your employees and your bottom line...

The Utilization Management Program evaluates and manages the quality and cost of healthcare services delivered to customers of Community Health Partners. A local staff consisting of a physician medical advisor, registered and licensed practical nurses review inpatient and outpatient services to determine medical necessity, utilizing "gold standard" clinical criteria. Authorization turnaround time is 1 -2 business days, depending on receipt of

appropriate documentation to substantiate medical necessity.

### Program components include:

- Pre-admission and admission review.
- Concurrent hospital stay review.
- Case Management and Disease Management (SmartChoice).
- Referral authorization for a specialist or out-of-network care.
- Outpatient service and ambulatory review.

### Case Management

Personalized healthcare guidance from healthcare professionals...

Case Management professionals provide customers with professional healthcare guidance on a 1:1 basis. Whether a customer is living with a complex disease or has a healthcare question, registered nurses certified in Case Management work directly with the individual and his or her providers to meet health needs through direct communication and the use of available resources to promote quality, cost-effective outcomes.