

NCH Downtown Hospital
350 Seventh Street N.
Naples, FL 34102
(239) 624-5000



NCH North Naples Hospital
11190 Healthpark Blvd.
Naples, FL 34110
(239) 552-7000

Date: 27 March 2018
To: CIGNA OPEN ACCESS PLUS PARTICIPATING PROVIDERS
From: **CHP Provider Relations Department and NCH Healthcare System**

Subject: **NCH Healthcare System Employee Health Plan – Claims Submission Address**

Effective January 1, 2018, **NCH Healthcare System Employee Health Plan** is utilizing **Allegiance** as their **third party administrator** and **Cigna Open Access Plus Network** (not the CHP network). Allegiance is responsible for processing medical claims, answering customer service questions, and reviewing procedures for medical necessity.

Allegiance - NCH Healthcare System Employee Group ID Number: 2003020

ALL CLAIMS MUST BE SUBMITTED AS NOTED ON THE BACK OF THE ALLEGIANCE ID CARD

CIGNA OAP PROVIDERS	SUBMIT CLAIMS
<u>ONLY</u> NCH Physician Group Providers	Allegiance Po Box 3018 Missoula, MT 59806 Payer ID 81040
Quest Diagnostics Cigna OAP Providers including Dermatologists and Ob/Gyn	Cigna PO Box 188061 Chattanooga, TN 37422-8061 Payer ID: 62308 270/271 EDI Transactions Payer ID 81040

If your office has received denied claims for NCH employees and their covered dependents, it most likely is because the claim was submitted to Allegiance rather than Cigna. Please re-submit claims to Cigna as noted on the back of the ID cards.

Claims Submission

NCH AND NCHMD Medical Claims to:
Allegiance PO Box 3018
Missoula, MT 59806
Payer ID: 81040

All others:
Cigna PO Box 188061
Chattanooga, TN 37422-8061
Payer ID: 62308

270/271 EDI Transactions Payer ID: 81040

NCH - Allegiance Dedicated Website – www.Askallegiance.com/NCH.

If you have any questions, please contact Allegiance Customer Service at 855-333-1002.